



## Specialist, CMS & Switching System

Based in Phnom Penh, Cambodia.

### Responsibilities

- Administrate on the current switching systems as well as the integrated systems, Cambodia Shared Switch (CSS) ... etc.
- Setup, maintenance any required system environments SIT, UAT, PRE-PROD, etc.
- Ensure the system is updated as per the changes released by the card schemes.
- Ensure the backup environment (DR) and the production environment (DC) having the same configuration, settings, parameterizing and real-time synchronization.
- Assist in switching over exercise between DC and DR at least twice a year.
- Maintain and keep the Edit Package system as well as Visa Testing System (VTS) up-to-date and usable.
- Ensure the acquiring BIN table is up to date as per released by the card scheme companies like Visa, MasterCard, Union Pay, JCB ... etc.
- Administrate on Card Management System (CMS) and ensure the users and roles are well managed and performed user access review in every three months.
- Ensure credit card statements are generated and sent to the card holders on time (Every 20th of each month)
- Manage system logs and keep in a safe location for internal/external purpose.
- Assist in new card scheme projects implementation (MasterCard, Union Pay, JCB ... etc.) and any other third-party integration projects.
- Initiate new technology functionalities on top of the current existing functionalities on the ATM machines and POS terminals to ensure that Sathapana bank is a leading technology bank.
- Provide second-level supports to the call center or the business team.
- Performs troubleshooting as required. As such, leads problem-solving efforts by involving outside vendors and other support users.
- Ensure PCI compliance as well as internal and external audit.

### Qualifications

- 4+ years of experience related to Card Management System and Switching System
- Knowledge and experience in database management, Ms. SQL server and Oracle.
- Strong knowledge in programming languages, Vb.NET, Java, C#, PHP, etc.
- Good English communication skills on both verbal and written.
- Be proactive and good team - work
- Customer service orientation skill
- Communication skills - verbal and written
- Leadership and team - work

### To Apply

- Interested candidates are encouraged to apply via [job@sathapana.com.kh](mailto:job@sathapana.com.kh)
- For more information, please contact us at 023/ 081 999 010/ 096 257 9666 or go to <https://www.sathapana.com.kh/careers/job-opportunity/>