Officer, Data Center

Based in Phnom Penh, Cambodia.

Responsibilities

- Develop and enhance digital banking system policies, user manual and standard operating
- Monitor the system error log and enhancement log to ensure no long outstanding issue left unattended/unresolved
- Monitor daily of server health and performance, server space, backup jobs and respond to support issue
- Ensure Data Center is always secured and protected from any illegal both physical and logical access
- Manage projects to upgrade, replace or alter systems in response to actual or anticipated demand from the business using IT project management delivery mythologies
- Ensure all IT incidents reported are recorded properly on the IT incident / Problem log report
- Manage and track open cases at all relevant stakeholders
- Ensure availability of systems and infrastructure by pro-active monitoring, maintenance, and management of system
- Supervise, monitor, and follow up on all tickets assigned to vendor IT Data Center support team
- Ensure cleanliness, tidiness, and environment control of Data Center and Disaster Recovery Site
- Other assigned tasks

Qualifications

- Bachelor's degree in Computer Science, or other related fields
- At least 1 year of working experience in management information systems
- Knowledge of the IT infrastructure in banking industry is preferred
- Ability to develop, implement and monitor processes for systems management and operations
- Good at English and Microsoft Office (Words, Excel, and PowerPoint)

To Apply

- Interested candidates are encouraged to apply via *job@sathapana.com.kh*
- For more information, please contact us at 023/ 081 999 010/ 096 257 9666 or go to *https://www.sathapana.com.kh/careers/job-opportunity/*