



ធនាគារ ស្ថាបនា
SATHAPANA BANK

Officer, Card Fraud and Risk

Based in Phnom Penh, Cambodia.

Responsibilities

- Actively & timely monitoring transaction risk detection and identification to minimize risk, service interruption and prevention.
- Produce daily, weekly and monthly settlement, dispute report and other as required
- Undertake to perform close fraud monitoring and conduct investigation on own merchants to prevent the perpetration of fraudulent card activities.
- Work closely with Merchant Acquiring Service Team with the sole objective of timely monitoring, identify and taking prompt effective actions to eliminate card fraud related activities.
- Ensure both the issuer and acquiring fraud losses targets are met.
- Perform timely review and reporting of both the Visa, Mastercard and other schemes mandated compliance with regards to risk management
- Process outgoing fulfillment, retrieval request, chargeback, representment, and other dispute activity under CSS, Visa and other scheme dispute resolution process and rules for issuing and acquiring
- Undertake any other duties by management

Qualifications

- At least 2-year experience in the related field
- Sound knowledge in Fraud & Risk and Core Rules & Product and Service Rules of both issuing and Acquiring with Visa, Master, UPI and other schemes.
- Hard working, commitment and willing to learn new thing.
- Good Communication skill and strong team player
- Good in verbal and written English

To Apply

- Interested candidates are encouraged to apply via job@sathapana.com.kh
- For more information, please contact us at 023/ 081 999 010/ 096 257 9666 or go to <https://www.sathapana.com.kh/careers/job-opportunity/>