



ធនាគារ ស្ថាបនា
SATHAPANA BANK

Senior Officer, Product Development

Based in Phnom Penh, Cambodia.

Responsibilities

- Develop response scripts for answering customers' inquiries or issue on call channels.
- Initiating new product and service to support and expand the business capability to meet the market demand to support SBDD business growth.
- Prepare the market survey and initiate the strategy to maintain market competitive advantage for product sustain growth.
- Provide support on the product or business paper preparation for getting approval and launching new product.
- Initiating campaign or promotion to support product and business growth by working closely with Business Performance and Analytics team for a report monitoring the performance of campaign.
- Collaborates and work closely with internal and external stakeholders to execute the product and the overall improvement if necessary.
- Provide training to all relevant departments or parties for new product launching.
- Re-engineer product and process for a smooth business operation.
- Assist to execute SOP or guideline, if necessary, to ensure the proper workflow within and cross units or departments.

Qualifications

- Bachelor's degree in Business or related fields
- At least 3 years experiences in banking industry; knowledgeable in Banking products.
- A fast learner and flexible with assigned task.
- Accountability and responsibility person with high commitment.
- Good at result driven attitude and management skills.
- Good negotiation skills and teamwork spirit.
- Have English competency and computer literacy.

To Apply

- Interested candidates are encouraged to apply via job@sathapana.com.kh
- For more information, please contact us at 023/ 081 999 010/ 096 258 0666 or go to <https://www.sathapana.com.kh/careers/job-opportunity/>