

Senior Officer, In-House Development

Based in Phnom Penh, Cambodia.

Responsibilities

- Develop new software applications and MIS reports upon the business requests
- Translate business requirements to technical documents in accordance with agreed templates.
- Support and upgrade existing software applications based on the users' adjustment needs
- Monitor software testing to ensure the code is smooth, the occurring position error is fixed, and rerunning and rechecking programs are produced the expected outcome
- Contribute the preparation of user manuals, guides, and other materials to ensure the effectiveness of supportability and reuse
- Take ownership and ensure high quality and timely delivered multiple developments in accordance with the expectations and plans
- Analyze, prioritize, and fix open issues to ensure timely resolution of issues that affect the business applications
- Manage the third-level support services for all application packages that are developed internally by ensuring the conformance agreed upon as SLAs
- Develop, implement, and document systems, internal methodology, processes, and procedures for software development in adhering to ISO and SDLC standards

Qualifications

- Bachelor's degree in IT, Computer Science, or IT Business.
- Minimum 3 years of work experience in IT programming preferably in Banking or Microfinance industry.
- Negotiation skills and the ability to develop strong working relationships
- Knowledge of formal project management and methodologies
- Good at English and Microsoft Office (Words, Excel, and PowerPoint)

To Apply

- Interested candidates are encouraged to apply via job@sathapana.com.kh
- For more information, please contact us at 023/081 999 010/096 257 9666 or go to https://www.sathapana.com.kh/careers/job-opportunity/