SATHAPANA Bank

Job Description Form

Position: In-House Software Development Officer	Department: IT Application Department
Line Manager: Chann Reksa	Level: 7
Location: Head Office	Date: 11-Aug-2020

Section 01: Major Accountabilities

- Develop new software applications and MIS reports upon the business requests
- Translate business requirements to technical documents in accordance with agreed templates.
- Support and upgrade existing software applications based on the users adjustment needs
- Monitor software testing to ensure the code is smooth, the occurring position error is fixed, rerunning and rechecking program are produced the expected outcome
- Contribute the preparation of user manuals, guides and other materials to ensure the effectiveness of supportability and reuse
- Take ownership and ensure high quality and timely delivered multiple developments in accordance follow the expectations and plans
- Analyze, prioritize and fix open issues to ensure timely resolution of issues affects the business applications
- Manage the third level support services for all application packages that developed internally by ensuring the conformance agreed as SLAs
- Develop, implement and document systems, internal methodology, processes and procedures for software development in adhering ISO and SDLC standards

Section 02: Qualification

Education	Skills and Experience
- Bachelor's Degree in IT, Computer Science, or IT Business.	- Bachelor's Degree in Information Technology, MIS, or related field. - Minimum 3 years of work experience in IT programming preferably in the Banking or Microfinance industry. - Experiences in application java and PL/SQL is preferable - Knowledge of WEB/Window based application development with Java, VB.NET, ASP.NET, C#, and PHP. - Knowledge of MS SQL Server, MySql and Oracle is a plus advantage. - Acknowledge of Mobile Development is a plus advantage. - Good at system analysis, MIS report design, software development, SDLC and development methodologies. - Be an honest, committed and patient person. - Have good communication, interpersonal, problem-solving skills and able to work under pressure.