

## **Engineer, Digital App Support**

Based in Phnom Penh, Cambodia.

## Responsibilities

- Administrate on the current digital banking systems (IB/MB), middleware and any other digital related systems
- Implement new digital banking functionalities on top of the existing functionalities and any other third-party integration projects
- Work with vendor's technical support on issues rectification
- Initiate new technology functionalities on top of the current existing functionalities on the internet banking and mobile banking to ensure that Sathapana bank is a leading technology bank
- Implement or develop middleware systems in order to effectively manage the integration between the core banking system and other third-party systems
- Implement new digital-related projects as per assigned by the unit manager
- Provide second level supports to the call center or the business team
- Administrate on the bank's website, enhance as well as implementing new related projects, like chat bot or any other useful functionalities to be appeared publicly on the website
- Perform troubleshooting as required. As such, leads problem-solving efforts by involving outside vendors and other support users
- Ensure PCI compliance as well as internal and external audit

## Qualifications

- Bachelor/Master's Degree in Information Technology, Information Security, Cyber Security, or Related Field
- At Least 3 years of Working Experience in Digital Banking System
- Knowledge of and Experience in Web and Mobile Application Development.
- Good English Communication Skills on Both Verbal and Written

## To Apply

- Interested candidates are encouraged to apply via job@sathapana.com.kh
- For more information, please contact us at 023/ 081 999 010/ 096 257 9666 or go to https://www.sathapana.com.kh/careers/job-opportunity/