



សាធាបណា ឥណទាន
SATHAPANA BANK

Senior Officer, Data Center

Based in Phnom Penh, Cambodia.

Responsibilities

- Participate in key strategic planning processes and project to ensure plans meet business aims
- Ensure the quality of IT services provided to end users on a day-to-day basis
- Monitor the system error log and enhancement log to ensure no long outstanding issue left unattended/unresolved
- Monitor of server health and performance, server space, backup jobs and respond to support issue
- Ensure Data Center is always secured and protected from any illegal both physical and logical access
- Manage projects to upgrade, replace or alter systems in response to actual or anticipated demand from the business using IT project management delivery methodologies.
- Ensure all IT incidents reported are recorded properly on the IT incident / Problem log report.
- Manage, and track open cases at all relevant stakeholders
- Ensure availability of systems and infrastructure by pro-active monitoring, maintenance, and management of system
- Supervise, monitor, and follow up on all tickets assigned to vendor IT Data Center support team
- Ensure cleanliness, tidiness, and environment control of Data Center and Disaster Recovery Site
- Other assigned tasks

Qualifications

- Bachelor's degree in Computer Science, or other related fields
- At least 3 years of working experience in management information systems
- Knowledge of the IT infrastructure in banking industry is preferred
- Excellent technical diagnostic and analytical skills and a consultative and collaborative approach to problem solving
- Good at English and Microsoft Office (Words, Excel, and PowerPoint)

To Apply

- Interested candidates are encouraged to apply via job@sathapana.com.kh
- For more information, please contact us at 023/ 081 999 010/ 096 257 9666 or go to <https://www.sathapana.com.kh/careers/job-opportunity/>