



## Engineer, Self Service Terminal

Based in Phnom Penh, Cambodia.

### Responsibilities

- Installs and maintains ATM machines, POS terminals infrastructure at Head Office and also throughout the nationwide branches.
- Ensures the UPS/batteries for every ATM machines, POS terminals, NCC ... etc. are in good conditions and capable of supply the power in case power issue happens.
- Ensures the ATM machines, POS terminals, NCC ...etc. work properly and able to records logs and capture images effectively.
- Develops practical procedures and guidelines on how to use and manage those stuffs for end users at both HQ and branches.
- Provides effective training to end users who are authorized to access those stuffs.
- Install and configure Host Security Module (HSM) for ATM and card management system.
- Arranges and enables new Terminal Master Key (TMK) generation for authorized staffs to generate new keys for new ATM and POS.
- Arranges and enables HSM key generations for any related systems that require key injection.
- Provides a prompt and effective support to the end users.
- Performs troubleshooting as required. As such, leads problem-solving efforts often involving outside vendors and other support personnel.
- Ensure PCI compliance as well as internal and external audit.

### Qualifications

- Bachelor/Master Degree in Information Technology, Information Security, Cyber security, or related field
- Other qualification on terminal hardware installation and administration is a plus
- 3+ years of experience related ATM, POS Terminal, HSM and NCC device.
- Knowledge and experience in ATM Operation.
- Basic concepts in switching system, iSO message 8583 and NDC/DDC.
- Good English communication skills on both verbal and written.
- Be proactive and good team work.
- Customer service orientation skill
- Communication skills - verbal and written
- Leadership and team work

### To Apply

- Interested candidates are encouraged to apply via [job@sathapana.com.kh](mailto:job@sathapana.com.kh)
- For more information, please contact us at 023/ 081 999 010/ 096 257 9666 or go to <https://www.sathapana.com.kh/careers/job-opportunity/>