



ធនាគារ ស្ថាបនា
SATHAPANA BANK

Senior Officer, Performance Analysis

Based in Phnom Penh, Cambodia.

Responsibilities

- Collaborate with business owners and subject matter experts on teams throughout the enterprise to study processes and improvements by using various process improvement tools and methodologies.
- Create process maps, perform data gathering, record historical trending to develop a current state and identify root causes of defects or waste in a process.
- Leverage knowledge of continuous improvement tools and methodologies to drive process improvement
- Work collaboratively with cross-functional groups to create comprehensive strategies and solutions
- Prepare and deliver status updates and presentations to internal stakeholders and executive leadership team.
- Perform root cause analysis, create corrective and preventative action plans, and creatively envision, design, and implement future state processes.
- Develop metrics to monitor ongoing performance measurements.
- Maintain documentation to track process improvements and performance, communicate progress to multiple stakeholders, leadership, and assure timely achievement of project deliverables.
- Other projects and duties as assigned

Qualifications

- Experience with Microsoft Office products with intermediate level of Excel knowledge (Pivot table, Vlookup, Countifs formulas is a must)
- Experience with business process improvement, such as Lean.
- Analytical skills to process large amounts of data
- Critical thinker
- Communication skills to collaborate cross functional teams
- Problem-solving skills to find multiple viable solutions for a challenge
- Team player with the ability to drive and complete initiatives independently
- Minimum 2 year of experience with passion for process improvements

To Apply

- Interested candidates are encouraged to apply via job@sathapana.com.kh
- For more information, please contact us at 023/ 081 999 010/ 096 257 9666 or go to <https://www.sathapana.com.kh/careers/job-opportunity/>