

Relationship Management Supervisor

Responsibilities

- Review, analyze and examine loan decision making in accordance with Sathapana bank's policy and procedure to ensure the quality of both credit and loan disbursement against all type of risk
- Monitor the settlement of loans repayments and analyze the credit reports including clients' collateral with individual Relationship Management Assistant by ensuring the accurate credit quality reporting
- Lead the RMA team in reviewing, analyzing, and making the decision on the amount of clients' loan attached with asset to ensure the effectiveness of loan disbursement that not adversely affect the communities
- Oversee and managing branch performance on credit loan by strengthening an individual credit agent's productivity and support all challenges RMAs and RMOs face at the real practice
- Participate, observe, and study the credit loan market in the operational areas by analyzing the strengths, weaknesses, opportunities, and constraints of branch's operations to ensure the effective leading of promoting activities of Sathapana Bank's services and products
- Assist branch manager in distributing information both internally and externally to Relationship Management Assistants and Officers through meetings
- Support branch manager by observing, planning, and coaching the poor performers at branch to ensure the employees' capacity development

Qualifications

- Bachelor's degree in Business Administration, Management, and other related fields
- At least 3 years of working experience in banking industry related to credit loan management
- Knowledge of industry rules, regulations, and good at results driven attitude
- Good at management skills, outstanding organization, strong customer service, written and oral communication skills
- Good at English and Microsoft Office (Words, Excel, and PowerPoint)

To Apply

- Interested candidates are encouraged to apply via job@sathapana.com.kh
- For more information, please contact us at 023/ 081 999 010/ 096 257 9666 or go to https://www.sathapana.com.kh/careers/job-opportunity/

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