



ធនាគារ ស្ថាបនា
SATHAPANA BANK

Engineer, Self Service Terminal

Based in Phnom Penh, Cambodia.

Responsibilities

- Install and maintain ATM machines, POS terminals infrastructure at Head Office and throughout the nationwide branches
- Ensure the UPS/batteries for every ATM machine, POS terminals are in good conditions and capable of supply the power in case power issue happens
- Ensures the ATM machines, POS terminals, NCC ...etc. work properly and able to records logs and capture images effectively
- Develops practical procedures and guidelines on how to use and manage those stuffs for end users at both HQ and branches
- Provides effective training to end users who are authorized to access those stuffs.
- Install and configure Host Security Module (HSM) for ATM and card management system.
- Arranges and enables new Terminal Master Key (TMK) generation for authorized staffs to generate new keys for new ATM and POS
- Arranges and enables HSM key generations for any related systems that require key injection.
- Provides a prompt and effective support to the end users
- Perform troubleshooting as required. As such, leads problem-solving efforts often involving outside vendors and other support personnel
- Ensure PCI compliance as well as internal and external audit

Qualifications

- Bachelor's Degree in Information Technology, Information Security, Cyber security, or Other Related Fields
- At Least 3 years of Working Experience in ATM, POS Terminal, HSM and NCC device
- Knowledge and Experience in ATM Operation
- Good at English and Microsoft Office (Words, Excel, and PowerPoint)

To Apply

- Interested candidates are encouraged to apply via job@sathapana.com.kh
- For more information, please contact us at 023/ 081 999 010/ 096 257 9666 or go to <https://www.sathapana.com.kh/careers/job-opportunity/>