



ធនាគារ ស្ថាបនា
SATHAPANA BANK

Assistant, Merchant Operations

Based in Phnom Penh, Cambodia.

Responsibilities

- Cooperate with relevant departments and vendor on ATM maintenance
- Cooperate with relevant departments and vendor
- Cooperate with other department on monitoring the availability of services or transactions via all merchants
- Facilitate with branches/ merchants and relevant department regarding to Merchant Operation securities
- Keep monitoring/ supporting Merchant/counter transactions.
- Responding on daily job with Team, Merchants and Branches
- Direct call in/out to/from branches/merchants
- Onsite support new merchant deployment to merchants/ branches and/or offsite support and training.
- Issue Tracking and Monitoring support via CCU & Other related team
- Keep monitoring all merchant to improve our Sathapana merchant operations service.
- Other tasks assigned by Unit Manager from time to time..

Qualifications

- Degree or relevant professional qualification in Business, Accounting, Economics or Management; or with relevant working experience in this area.
- Fresh Graduated are encourage
- Sound knowledge of financial services.
- Hard-working, commitment and willing to learn new thing with strong commitment.
- Good Communication skill and strong team player
- Good in verbal and written English

Apply

- Interested candidates are encouraged to apply via job@sathapana.com.kh
- For more information, please contact us at 023/ 081 999 010/ 096 258 0666 or go to <https://www.sathapana.com.kh/careers/job-opportunity/>