



ធនាគារ ស្ថាបនា
SATHAPANA BANK

Assistant, ATM Operations

Based in Phnom Penh, Cambodia.

Responsibilities

- Cooperate with relevant departments and vendor on ATM maintenance
- Cooperate with other departments on monitoring the availability of services or transactions via all ATM machines
- Facilitate with branches and relevant departments regarding ATM physical securities and
- Keep monitoring/ supporting cash replenishment.
- Responding on daily job with ATM Team and branches
- Direct call in/out to/from branches
- Onsite support new ATM deployment/ replacement to branches and/or offsite.
- Onsite/ off-site support ATM maintenance.
- Issue Tracking and Monitoring support via CCU & Other related team
- Keep monitoring all ATM to improve ATM UP Time.
- ATM monthly reconcile report review from all branches.
- Other tasks assigned by Unit Manager, senior manager and head ATM and MC Operations.

Qualifications

- Degree or relevant professional qualification in Business, Accounting, Economics or Management; or with relevant working experience in this area.
- Fresh Graduates are encouraged
- Sound knowledge of financial services.
- Hard-working, commitment and willing to learn new things with strong commitment.
- Good Communication skill and strong team player
- Good in verbal and written English

Apply

- Interested candidates are encouraged to apply via job@sathapana.com.kh
- For more information, please contact us at 023/ 081 999 010/ 096 258 0666 or go to <https://www.sathapana.com.kh/careers/job-opportunity/>