



ធនាគារ ស្ថាបនា
SATHAPANA BANK

Engineer, IT Installation and Technical Support

Based in Phnom Penh, Cambodia.

Responsibilities

- Lead Workstation Management and IT Fix Asset Management team
- Escalate issue or request to second level support or vendors.
- Monitor and provide IT operation reports.
- Ensure compliance with all policies and guidelines.
- Ensure Service Level Agreement is met
- Manage and implement IT Operations' projects
- Work with line manager in budget planning
- Other tasks assigned by manager

Qualifications

- Minimum 3 years of experience in enterprise IT service management.
- Technical knowledge in ITIL, DevOps and CI/CD
- Experience working in a team-oriented, collaborative environment.
- Demonstrated leadership and personnel management skills
- Good understanding of the organization's goals and objectives.
- Ability to present ideas for general users to understand
- Highly self-motivated and directed
- Sound decision making/analytical/problem solving skills
- Able to make and execute difficult and/or unpopular decisions
- Well-developed analytical and report writing skills
- High energy levels and excited by growth

To Apply

- Interested candidates are encouraged to apply via job@sathapana.com.kh
- For more information, please contact us at 023/ 081 999 010/ 096 257 9666 or go to <https://www.sathapana.com.kh/careers/job-opportunity/>